

# How to Download and Install RealPlayer

## *RealPlayer Minimum System Requirements*

### **For Windows**

- 350 megahertz (MHz) Intel Pentium II processor or equivalent.
- 64 megabytes (MB) of RAM (128MB on Windows XP or later).
- 52 MB available disk space.
- 28.8 kilobits per second (Kbps) modem (audio only).
- 16-bit sound card and speakers.
- 65,000-color video display card set to display at 800x600 (video).
- Windows 98 SE, Windows ME, Windows NT 4.0 with Service Pack 6 or later (playback only), Windows 2000 with Service Pack 2 or later, or Windows XP.
- Internet Explorer 5.0 or later.

### **For Mac OS X**

- Mac OS X 10.2 (with Safari installed) or later (10.3 or later recommended).
- 256 megabytes (MB) of RAM (512MB recommended).
- G3 or faster, Mac OS X compatible.
- Internet connection.

## *RealPlayer Download and Installation Instructions*

### **For Windows**

1. Browse to <http://www.real.com> and click on the “Free Download” button located under “RealPlayer® FREE” on the right side of the page.
2. Click on the link “Get RealPlayer – Free” on the right side of the page.
3. When prompted, choose Save to Disk and specify the directory where you want the RealPlayer 10 installation program to be saved.
4. Locate and launch the file you downloaded by exploring your hard drive or choosing the Run option in the Start menu. (The file is where your Web browser saved it.) This will begin the RealPlayer 10 setup process.
5. After the installation has completed, verify that you have correctly configured RealPlayer for your Internet connection speed. In RealPlayer, choose Tools → Preferences... and verify the setting under Connection → Bandwidth.

### **For Mac OS X**

1. Browse to <http://www.real.com> or [http://forms.real.com/real/player/blackjack.html?platform2=Mac%20OS%20X&product=RealOne%20Player%20version%201.0&proc=g3&lang=en&show\\_list=0&src=blackjack](http://forms.real.com/real/player/blackjack.html?platform2=Mac%20OS%20X&product=RealOne%20Player%20version%201.0&proc=g3&lang=en&show_list=0&src=blackjack) and choose a download location new you.
2. Your browser should download and decompress RealPlayer onto the computer desktop or into your downloads folder.
3. Drag the RealPlayer icon into your Applications folder.

4. Double-click RealPlayer to begin using it.

NOTE: RealPlayer 10 for Mac OS X supports English, French, German, Japanese and Spanish.

If the browser instead downloads and leaves a file called RealPlayer10GOLD.dmg, follow these steps:

1. Double-click RealPlayer10GOLD.dmg; a new disk drive should appear called RealPlayer Disk Image.
2. Open RealPlayer Disk Image, and drag the RealPlayer icon to your Applications folder.
3. Unmount RealPlayer Disk Image. To do this, select it in the Finder and choose Eject from the File Menu.
4. Drag the RealPlayer10GOLD.dmg file to the trash.
5. Double-click RealPlayer in your Applications folder.
6. For more information about how to use the RealPlayer 10 for Mac OS X, please read the release notes file displayed at the end of the installation.
7. The release notes include details on system requirements, supported web browsers and information about known issues with the RealPlayer 10.

### ***Testing RealPlayer***

Browse to <http://service.real.com/realplayer/test/> and under the Video section RealVideo 10 Sample Clips click on the sample clip appropriate for your Internet connection or use the link below.

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|---------------|---|
| 56K Dial Up   | <a href="http://service.real.com/learnnav/testrams/realvideo10_56.ram">http://service.real.com/learnnav/testrams/realvideo10_56.ram</a>       |
| Single ISDN   | <a href="http://service.real.com/learnnav/testrams/realvideo10_ISDN.ram">http://service.real.com/learnnav/testrams/realvideo10_ISDN.ram</a>   |
| Dual ISDN     | <a href="http://service.real.com/learnnav/testrams/realvideo10_2ISDN.ram">http://service.real.com/learnnav/testrams/realvideo10_2ISDN.ram</a> |
| Corporate LAN | <a href="http://service.real.com/learnnav/testrams/realvideo10_LAN.ram">http://service.real.com/learnnav/testrams/realvideo10_LAN.ram</a>     |